Nintex Study Uncovers Employee Onboarding as a Top Pain Point in Today's Workplaces

Results reveal that broken employee onboarding processes damper morale and productivity

BELLEVUE, Wash., Feb. 7, 2018 /PRNewswire/ -- Nintex, the world's leader in intelligent process automation (IPA), released its study on the top five most broken processes in today's workplaces, with employee onboarding among the most pervasive pain points that plague corporate America.

The "*Definitive Guide to Corporate America's Most Broken Processes*," found that 58 percent of employees at U.S. companies with more than 1,000 employees experienced broken onboarding processes within their organization. These broken processes then contribute to attrition and related financial costs for these employers. More than two-thirds of respondents said their company's broken processes prevent them from maximizing their potential, and 53 percent do not see themselves remaining at their company for more than five years.

Activities related to employee onboarding identified as a 'broken process' by respondents included:

- 55 percent cite the ability to use preferred documents and software tools
- 46 percent cite process-based onboarding (e.g. company emergency procedures)
- 43 percent cite onboarding-related paperwork
- 34 percent cite becoming a part of the company culture
- 33 percent cite being introduced to colleagues
- 19 percent cite healthcare enrollment

View the study's employee onboarding video at https://www.youtube.com/watch?v=dj16rqjlOQ4

"Company executives may be inclined to address their biggest process roadblocks first," said **Nintex CLO Jeff Christianson who oversees Human Resources at Nintex**. "Many of those larger issues, however, can often stem from smaller broken processes during common activities like onboarding new hires. The employee onboarding process is an organization's opportunity to demonstrate to its newest talent that time-saving technology exists, like an intelligent process automation platform, which streamlines processes in a line of business like HR to eliminate paper and process bottlenecks. The result… beginning on day one, is that every employee is empowered to do his or her best possible work."

Christianson continues by saying the Nintex study findings show that when companies realize the promise of automating, orchestrating, and optimizing everyday processes, they can see a significant uptick in employee retention rates and move closer to a vision of a digitally transformed modern workplace.

The top five most broken processes identified by the Nintex study include:

1. Technology troubleshooting
2. Access to tools and documents that enable good job performance
3. Annual performance reviews
4. Promotions
5. Employee onboarding

Learn more by downloading the "Definitive Guide to Corporate America's Most Broken Processes" at https://info.nintex.com/CNT-CORP-AMBPS-0118_Registration.html.

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About Nintex
Nintex is the world's leader in intelligent process automation (IPA) with more than 7,500 enterprise clients and 1,700 partners in 90 countries who have built and published millions of workflow applications. With its unmatched breadth of capability and platform support delivered by unique architectural capabilities, Nintex

empowers the line of business and IT departments to quickly automate, orchestrate and optimize hundreds of manual processes to progress on the journey to digital transformation. Nintex Workflow Cloud®, the company's cloud platform, connects with all content repositories, systems of record, and people to consistently fuel successful business outcomes. Visit www.nintex.com to learn more.

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