

Nintex Study Reveals Document Management as a Pervasive Obstacle in Today's Workplace

Results uncover that broken document management processes hurt employee morale and productivity

BELLEVUE, Wash., Feb. 12, 2018 /PRNewswire/ -- Nintex, the world's leader in intelligent process automation (IPA), reveals in its latest study the top five most broken processes in today's workplaces, with document management among the most prevalent pain points that plague corporate America.

The "[*Definitive Guide to Corporate America's Most Broken Processes*](#)" found that 39 percent of employees at U.S. companies with more than 1,000 employees observe broken document management and sales processes within their organization. These broken processes then contribute to attrition. More than two-thirds of respondents say their company's broken processes prevent them from maximizing their potential, and 86 percent of employees actively looking for new jobs say their company's broken processes were a factor in their decision.

Activities related to document management identified as a 'broken process' by respondents include:

- 49 percent cite locating documents
- 43 percent cite document sharing
- 43 percent cite document approval requests
- 41 percent cite pulling and finding data on sales (number of closed sales, etc.)
- 34 percent completing and filing new client paperwork
- 33 percent cite document versioning

View the study's document (mis)management video at <https://www.youtube.com/watch?v=JldZaVlzZs4>.

"Revamping document management processes may not intuitively be a top priority for the C-suite but it is an easy problem to solve with great upside," said **Nintex SVP of Technology Strategy Ryan Duguid**. "As work increasingly requires organizations to collaborate across departments, efficient file sharing platforms are becoming a necessity. Additionally, because prospects and customers expect more personalized communication than ever before, sellers must be able to access and pull customer data quickly and easily. These document management processes are the foundation of a business's success and current inefficiencies should not be ignored."

The top five most broken processes identified by the Nintex study include:

1. Technology troubleshooting
2. Access to tools and documents that enable good job performance
3. Annual performance reviews
4. Promotions
5. Employee onboarding

When companies automate, orchestrate, and optimize everyday processes like document management, they can see a significant uptick in employee retention rates and move closer to their vision of a digitally transformed modern workplace. Learn more by downloading the "Definitive Guide to Corporate America's Most Broken Processes" at https://info.nintex.com/CNT-CORP-AMBPS-0118_Registration.html.

Media Contact

Kristin Treat

kristin.treat@nintex.com

cell: (215) 317-9091

About Nintex

Nintex is the world's leader in intelligent process automation (IPA) with more than 7,500 enterprise clients and 1,700 partners in 90 countries who have built and published millions of workflow applications. With its unmatched breadth of capability and platform support delivered by unique architectural capabilities, Nintex empowers the line of business and IT departments to quickly automate, orchestrate and optimize hundreds of manual processes to progress on the journey to digital transformation. Nintex Workflow Cloud®, the company's

cloud platform, connects with all content repositories, systems of record, and people to consistently fuel successful business outcomes. Visit www.nintex.com to learn more.

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